****Q Program Director, Community Service Days**

Position Description

***Position Summary***

Community Service Days (CSD) are one-time service events offered by the Office of Community Outreach (CO) that enhance the UConn student community service experience. Program directors are responsible for the overall management and coordination of a designated CO program or project. Specific tasks and obligations for each program vary depending on the program; however, the following responsibilities are required of all program directors.

***Major Duties and Responsibilities***

1. **Program Management and Development** ***(approximately 20% of the time)*** 
   * Review mission statement and revise as needed
   * Develop appropriate goals
   * Develop one-time service projects for students and community partners
   * Regularly evaluate program and cultivate means to enhance its effectiveness
   * Communicate and meet regularly with designated CO staff member
2. **Volunteer Management *(approximately 35% of the time)***
   * Recruit volunteers through advertising, group presentations, involvement fairs, and networking with student organizations
   * Provide ongoing monitoring and supervision of the assistant program directors
   * Communicate regularly with team leaders regarding scheduling, transportation, activity planning, payroll, and other related program functions

* Recognize participants for their contributions
* Organize opportunities for participants to reflect on their experiences

1. **Administrative Tasks *(approximately 20% of the time)***

* Attend all related CO meetings, trainings, seminars, and workshops
* Manage any financial or other resources including budgeting, purchasing, and tracking
* Collect and update data related to programs, membership, and service hours
* Schedule and monitor transportation
* Represent CO at University classes, meetings, or events
* Perform other related duties and activities to support the program and the Office of Community Outreach, as needed

1. **Program Participation *(approximately 20% of the time)***
   * Program directors are expected to participate in their program on a regular schedule as decided with staff supervisor. This may include acting as on-call support for events.

***Qualifications***

1. **Minimum Qualifications**:
   * Strong interest in and commitment to community service
   * One semester or more of related experience in a leadership and/or supervisory position
   * Capacity to facilitate individual and group supervisory meetings including conflict resolution/ problem solving
   * Capability to positively represent CO to the University and external community
   * Proficient interpersonal, relationship, and partnership building skills
   * Ability to effectively convey oral and written communication
   * Demonstrated program development and organizational skills including ability to manage multiple tasks/projects and planning special events
   * Ability to work independently, assess programmatic needs, and develop creative solutions
   * A strong appreciation for, as well as a willingness to work with and support, demographically diverse and traditionally underrepresented and oppressed groups (e.g., race, cultural, gender, ability, and sexual orientation)
   * Demonstrated basic knowledge and skill in the use of personal computers and basic software programs such as Microsoft Office Word and Excel
   * Willingness to work flexible hours including evenings and weekends
   * Student must not be on academic probation and maintain academic standing in accordance with the Department of Student Activities Student Leader Eligibility Policy (less than a 1.8 semester GPA for 1-23 credits, or less than a 2.0 semester GPA for 24+ credits)
2. **Preferred Qualifications:**
   * At least one year of experience with the CSD program
   * One year of related experience in a leadership and/or supervisory position
   * Demonstrated special event planning/management experience strongly preferred
   * Excellent computer skills with an emphasis on Microsoft Office Wordand Excel

***Commitment***

* Full academic year commitment is required
* Participation in CO training in August the week before Fall Semester begins
* 12-15 hours per week; exact hours and schedule will fluctuate and are flexible to student’s academic schedule

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